

QUALITY POLICY

VISION:

Strategic objective of **ASTRA V.I. S.p.A.** is to continuously improve its market position to fully satisfy the explicit and implicit needs of its customers and stakeholders through the design, development and production of heavy industrial vehicles in the N3 category and subcategories and related components, the production of military logistics and tactical vehicles for IDV Group S.p.A., the conversion of N2 and N3 category vehicles, after-sales customer support and the production of ballistic subassemblies for IDV Group.

MISSION:

- develop and produce products with **innovative solutions** capable of meeting needs, requirements and expectations of its customers (internal and external);
- guarantee **product quality and performance** to its customers globally, increasing their satisfaction and consolidating a lasting partnership;
- **create value** for stakeholders (customers, shareholders and employees), with a constant commitment to reducing its environmental impact and complying with applicable mandatory environmental, energy, health and safety regulations;
- use technologies and processes to increase results in terms of **effectiveness, efficiency and sustainability**;
- ensure resource management through motivation and **management of expertise**.

STRATEGY:

Quality Policy of ASTRA V.I. S.p.A., in accordance with IDV Group's organization, management and control model, recognizes **process-based organization** and **continuous improvement** as the key for Mission achievement. Specifically, it highlights the following aspects:

- **Context analysis** to identify external and internal factors that influence the achievement of the Organization's objectives.
- Acquisition and understanding of **customer** and other stakeholder **needs**.
- Satisfaction of **expressed and unexpressed** customer (and other stakeholder) **requirements**, as well as **mandatory** requirements arising from applicable **process and product** legislation.
- **Management of risks and opportunities** for continuous improvement of business management.
- Monitoring and increasing internal and external **customer satisfaction**.
- **Leadership** achieved through the involvement, motivation, and training of human resources in the pursuit of objectives that are disclosed, shared, and accepted as achievable and challenging.
- **Continuous improvement** of business results and performance of processes, products and services offered.
- **Supplier management** with a view of partnerships.

Scope:

In accordance with the above, the scope of application of ASTRA V.I. S.p.A. is:

“Design, development and manufacture of heavy duty vehicles (N3 category and subcategories) and related components. Manufacture of logistic and tactical vehicles for defence. Transformation of vehicles of categories N2 and N3. After-sales support to the Customer. Production of ballistic subgroups (IAF 22, 17)”.

ASTRA V.I. S.p.A. recognizes the need to establish and maintain a Quality Management System that complies with the requirements of **ISO 9001** (and related standards); that ensures compliance with the legal and technical requirements applicable to its processes and products with a view to continuous improvement and prevention; and that promotes a "risk-based thinking" approach through context and stakeholder analysis and the development of leadership qualities among resources.