

QUALITY POLITICY

The strategic objective of ASTRA V.I. S.p.A. is the continuous improvement of its market position through the development, production, sale and service of industrial vehicles that fully satisfy the explicit and implicit needs of its customers and stakeholders

In line with the Iveco Group's mission, ASTRA V.I. S.p.A. undertakes to:

- delivering products and services with a high level of quality and meeting the highest customer satisfaction, complying with the requirements of the applicable mandatory standards, adopting a sustainable growth process (based on respect for the environment, energy saving and commitment to the social welfare of employees and the communities in which it operates), and safeguarding the health and safety of workers;
- equip themselves with technologies, processes and methodologies aimed at increasing their results in terms of effectiveness and efficiency;
- ensure the motivation and best preparation of resources.

To this end, the Company:

- continuously invests to improve the quality of products and services with solutions that meet and anticipate customers' needs, while maintaining due compliance with standards and legislation;
- involves, trains, informs and motivates all personnel involved in the various company processes, ensuring means and resources so that everyone is able to perform their tasks to the best of their ability and with responsibility, reactivity and satisfaction;
- establishes an approach of collaboration and mutual benefit with suppliers, at mutually sustainable prices/costs;
- defines and maintains a Quality Management System in compliance with the requirements of the ISO 9001 standard, based on the analysis of the context in which the Company operates, of the parties involved and of possible opportunities and risks in order to ensure the effectiveness of the Quality Management System and its continuous improvement and to prevent or reduce undesirable effects.

Management is responsible for effectively managing the Quality System and ensuring its compliance with the requirements of ISO 9001.

Astra undertakes to disseminate its Quality Policy, to promote its implementation at all levels, to verify its suitability and to modify it in relation to the results obtained and to the evolution of corporate strategies and those of Iveco Group and its Business Unit.

Piacenza, 15/06/2022

Managing Director